

in Ventura County

get help

- Finding an Advocate
- Obtaining Crisis Support
- Learning About Victims Rights
- Paying for Crime Related Expenses



The mission of Crime Survivors is to provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving. All victims of crime have the right and responsibility to survive.

Resource Center

"Different people react differently to traumatic events like violent crime. Survivors may experience lasting effects, such as physical and emotional injuries that can manifest months and even years following the tragedy. Anniversary dates and news coverage of a traumatic incident can be triggering events that may contribute to re-traumatization. Post-traumatic stress reactions are common, and many benefit from counseling and other services. If you, your neighbor, friend or relative have been the victim of a violent crime, please reach out to the organizations listed within this guide and get the help needed to heal and recover."

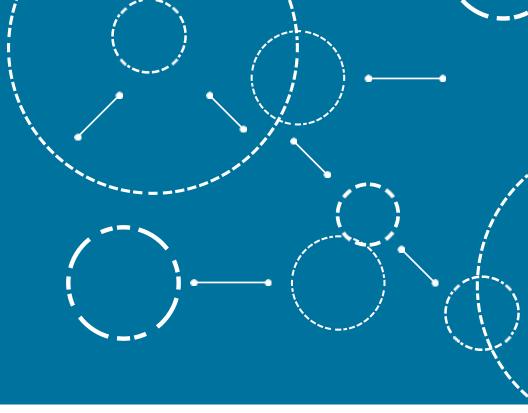
District Attorney Erik Nasarenko, Ventura County District Attorney's Office

"Providing comfort, support and resources for victims and survivors of crime is a critical component of an effective criminal justice system. Crime Survivors fills that vital role in Ventura County, in part, through providing this valuable resource guide. The Ventura County Sheriff's Office fully supports the good work of Crime Survivors and encourages all those touched by crime in our community to take advantage of this resource guide and utilize those resources that can provide the strength and empowerment to overcome the impacts of criminal behavior."

Sheriff Bill Ayub, Ventura County Sheriff's Office

"The Ellie Liston Crime Victims' Assistance Program assists people through what is often the worst period in their lives by helping victims navigate the criminal justice process. Our primary goals include reducing trauma and ensuring the sensitive treatment of crime victims, providing victims with a faster, more complete recovery from the effects of crime through crisis intervention and related support, and protecting the rights of victims. Services include helping victims obtain restitution, applying for Victim of Crime Compensation, restraining order assistance, and facilitating access to many other services which can help them cope with the trauma they have suffered. This guide provides a comprehensive listing of agencies and services that can assist survivors of violent crime and make a positive difference in their lives."

Ventura County District Attorney's Crime Victims' Assistance Unit



This Guide is produced by Crime Survivors, and Ventura County District Attorney's Office.

Disclaimer The Crime Survivors Resource Guide has been created to provide general to educational information and help you identify services and resources. The inclusion of an organization or service does not imply an endorsement or recommendation of the organization or service, nor does exclusion imply disapproval. While every effort is made to ensure the accuracy of the information provided, we make no guarantees. All information is provided "as is" without warranty of any kind, and you assume full responsibility for using the information contained herein. You understand and agree that Crime Survivors and its affiliates are not responsible or liable for any claim, loss, or damage resulting from the use of this information by you or any user.

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Safety & Resource Checklist

Call the police as soon as possible . Remember to preserve the crime scene for evidence. Find sheriff and police contacts on page 23 .
Protect yourself from further harm. You may want to ask law enforcement to check your home or refer you to a safe house/shelter. Resources for shelters and related services can be found on pages 9 & 14-15.
Short-term planning. Consider contacting your employer, insurance company, and/or trusted family members and friends to notify and seek help after surviving a trauma. Find more tips on page 9.
Learn about the investigation of your case from law enforcement. Ask what they will be doing, what the process is and how you will be notified (learn more on page 9). Make sure you write down your crime report number for reference.
Contact a local victim advocate. Victim advocates can help you navigate the criminal justice process and help find additional resources for crime victims. You can reach an advocate through your local Victim Witness Assistance Program (See page 21 for phone numbers and locations). Make a note of your advocate and contacts so you can have them on-hand.
Learn about your rights as a victim. You can find information about Marsy's Law and victims' rights in California on pages 6-8.
Find support. Talk with friends, family, a therapist, a support group or other survivors. Resources and national hotlines can be found on pages 30-32 .
Get help with expenses. The California Victim Compensation Program can help crime victims with certain expenses that aren't covered by other sources. Learn more about victim compensation on pages 35-36.

Marsy's Law

Constitutional Amendment 2008 California Victims' Bill of Rights

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. Victims can also request a Marsy's Law card, which contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local Victim Witness Assistance Center information by contacting the Attorney General's Victim Services Unit at 1-877-433-9069.

Constitutional Amendment 2008 California Victim's Bill of Rigths

- 1. To be treated with fairness and respect for his or her privacy and dignity, and to be free from intimidation, harassment, and abuse, throughout the criminal or juvenile justice process.
- **2.** To be reasonably protected from the defendant and persons acting on behalf of the defendant.
- **3.** To have the safety of the victim and the victim's family considered in fixing the amount of bail and release conditions for the defendant.
- **4.** To prevent the disclosure of confidential information or records to the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, which could be used to locate or harass the victim or the victim's family or which disclose confidential communications made in the course of medical or counseling treatment, or which are otherwise privileged or confidential by law.
- **5.** To refuse an interview, deposition, or discovery request by the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, and to set reasonable conditions on the conduct of any such interview to which the victim consents.
- **6.** To reasonable notice of and to reasonably confer with the prosecuting agency, upon request, regarding, the arrest of the defendant if known by the prosecutor, the charges filed, the determination whether to extradite the defendant, and, upon request, to be notified of and informed before any pretrial disposition of the case.
- 7. To reasonable notice of all public proceedings,



including delinquency proceedings, upon request, at which the defendant and the prosecutor are entitled to be present and of all parole or other post-conviction release proceedings, and to be present at all such proceedings.

- **8.** To be heard, upon request, at any proceeding, including any delinquency proceeding, involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.
- **9.** To a speedy trial and a prompt and final conclusion of the case and any related post-judgment proceedings.
- **10.** To provide information to a probation department official conducting a pre-sentence investigation concerning the impact of the offense on the victim and the victim's family and any sentencing recommendations before the sentencing of the defendant.
- 11. To receive, upon request, the pre-sentence report when available to the defendant, except for those portions made confidential by law.
- 12. To be informed, upon request, of the conviction, sentence, place and time of incarceration, or other disposition of the defendant, the scheduled release date of the defendant, and the release of or the escape by the defendant from custody.
- 13. To restitution.
- A . It is the unequivocal intention of the People of the State of California that all persons who suffer losses as a result of criminal activity shall have the right to seek and secure restitution from the persons convicted of the crimes causing the losses they suffer.
- B . Restitution shall be ordered from the convicted wrongdoer in every case, regardless of the sentence or disposition imposed, in which a crime victim suffers a loss.
- C . All monetary payments, monies, and property collected from any person who has been ordered to make restitution shall be first applied to pay the amounts ordered as restitution to the victim.
- **14.** To the prompt return of property when no longer needed as evidence.
- **15.** To be informed of all parole procedures, to participate in the parole process, to provide information to the parole authority to be considered before the parole of the offender, and to be notified, upon request, of the parole or other release of the offender.
- **16.** To have the safety of the victim, the victim's family, and the general public considered before any parole or other post-judgment release decision is made.
- 17. To be informed of the rights enumerated in paragraphs (1) through (16).

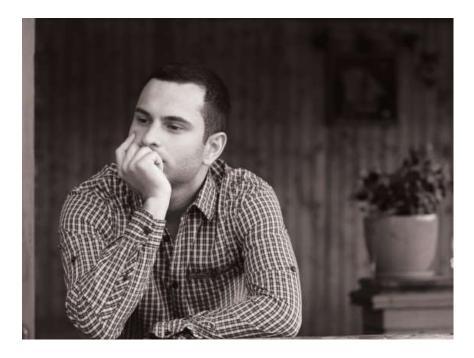
MARSY'S I AW

A victim is defined as a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act.

The term "victim" can also include:

- Spouse
- Parents
- Children
- Siblings
- Guardian
- A lawful representative of a crime victim who is deceased
- A minor
- Physically or psychologically incapacitated

If you are a victim of a crime, these rights apply to you. You may obtain information about these rights through your local victim/witness assistance program (usually located in the prosecutor's office), your State Attorney General's Office or U.S. Attorney's Office.



Protect Yourself Against Further Harm

If your home was burglarized or if you had your wallet or purse stolen, you may feel the need to have your home checked before returning to it. Ask the police to check your home for you and to make sure that you can enter your home safely. You may want or need to have someone with you when you arrive home for a while, especially if your perpetrator isn't caught immediately.

It will be important for you to re-establish a sense of safety in your life again, which may not come easily at first. Some survivors of violent crime feel the need for security devices or weapons. Generally, the best protection you have is to be aware of your surroundings and what your "gut" is telling you. It is important to know what you feel comfortable with and what will help you to be and feel safe.

Short-Term Planning

You may feel bombarded with countless details and decisions in the aftermath of a violent encounter — and to make matters worse, you are probably in shock. It will take time to deal with everything, but here are a few suggestions for the short-term:

- Call your employer or have a friend call if you cannot return to work right away. Remember that you just survived a serious trauma and even if you weren't physically hurt, you may need some time away from work to cope.
- Notify your health insurance company or primary care provider so that you
 will be covered for your medical care and counseling needs. If you have lost a
 loved one, you or a friend should notify the life insurance company.
- Cancel your credit cards if they were stolen. This will hopefully prevent some headaches with your bills and can also lead to the apprehension of the person who may be using them.
- Learn about the investigation of your case from law enforcement. Ask them what they will be doing, what the process is, how you will be notified and anything else that you may want to know about the process of trying to find your perpetrator(s).
- Let family and friends know what has happened so that they can understand that you've been through a trauma and that you will need their support. It is often difficult for others to understand what living through such a trauma is like.

2-1-1

Did you know?

2-1-1 Info Link Ventura County is available to you 24/7 via phone or at www.211ventura.org.

Services Provided by 2-1-1

Every hour of every day, someone requires essential services such as:

- Child Care
- Emergency Financial Assistance
- Health Care
- Food
- Shelter/Housing Alternatives
- Jobs

- Mental Health Support
- Services for Persons with Disabilities
- Resources for Older Adults and their Caregivers
- Alcohol and Drug Services
- Safe Surrender Sites for Newborns

2-1-1 Ventura County

2-1-1 Ventura County is a free and confidential service that connects people across Ventura County to the local, state, and national resources they need 24/7. Call, Click or Text 2-1-1 to be connected to over 1000 health and human service pograms.



Resources Section

Adolescent Resources / Crisis Support

· California Youth Crisis Hotline......(800) 843-5200

Alt. Phone (916) 340-0505

P.O. Box 163147, Sacramento, CA 95816

Email:paul@calyouth.org http://www.sbsas.org/

Services:

A statewide, toll free, 24-hour, confidential Hotline available to teens and young adults ages 12-24 and/or any adults supporting youth. Offers help finding homeless youth shelters, youth-serving medical clinics, on-going counseling services and much more throughout California.

- National Runaway Switchboard.....(800) 621-4000
- Peer to Peer Crisis Line (800) 852-8336

Services:

24/7 crisis response to suicidal children, teens, or young adults (up to age 21), in home support, linkage to county mental health services. CIRT seeks to keep kids and families safe in their homes and communities and avoid hospitalization and use of other public resources such as law enforcement.

Interface Youth Outreach Line (ages 12-21)...... (805) 469-5882

Services:

http://icfs.org/youth.html

24 hours a day/7 days a week, street outreach, crisis intervention, case management and after care, family mediation, emancipation information, life skills and youth development activities, shelter assessment.

• Coalition For Family Harmony...... (805) 983-6014

Services:

Teen dating violence and juvenile probation program.

• LGBT National Youth Talkline...... (800) 246-PRIDE (7743)

Services:

CASA Volunteer Advocates typically handle one case at a time; they commit to advocate for the child until he/she is placed in a safe, permanent home. While others may come and go, the CASA Volunteer Advocate provides that one consistent adult mentor that children need in order to thrive.

121 Help.me (North American Alliance of Child Helplines) (855) 201-2121

Services:

24/7 private and confidential crisis line.

Services:

Alcohol and drug related problems to include prevention, assessment, treatment, crisis intervention, and referrals.

- Fillmore Center 828 Ventura Street, Suite 250 (805) 524-8644
- Simi Valley Center 3150 East Los Angeles Avenue (805) 577-1724
- Ventura Center
 24 East Main Street
 (805) 652-6919

- Oxnard Center

 1911 Williams Drive
 (805) 981-9200
- Thousand Oaks Center
 125 West Thousand Oaks
 Boulevard, Suite 400
 (805) 777-3570

· City Impact(805) 983- 3636

http://www.cityimpact.com/youth-outreach.html

Services:

Violence prevention and intervention: gang involved/affiliated youth (Ages 15-24, street outreach, student support groups (elementary to high school), after school program (children and youth).

• The Trevor Project LGBTQ (Ages 13-24)...... (866) 488-7386

http://www.thetrevorproject.org/

Services:

Crisis intervention and suicide prevention.

Adult Crisis Services

Ventura County Behavioral Health Mobile Crisis Response Team (866) 998-2243

Services:

Ventura County Behavioral Health provides crisis intervention services for psychiatric emergencies. The Crisis Team operates 24 hours per day, 7 days per week and is accessed by the entire community.

Services:

In patient treatment for acute mental health issues, partial hospitalization program to treat dual diagnosis.

Services:

24-hour, toll-free suicide prevention service available to anyone in suicidal crisis. The service is free and confidential. Website has live chat resource for the deaf and hard of hearing individuals.

Services:

The Veterans Crisis Line, online chat, and text-messaging service are free to all Veterans, even if not registered with the U.S. Department of Veterans Affairs (VA) or enrolled in VA health care.

Domestic Violence Shelters

- Gabriel's House (805) 487- 3445

Emergency Living: Sleeping quarters with storage, with separate rooms for young women ages 18-24, single women, and women with children, for up to 90 days. Transitional housing available.

- Santa Barbara Domestic Violence Solutions (SB County) ... (805) 964-5245 Emergency shelter, second stage housing: for victims who have met their goals during emergency shelter stay and allows to make long term positive changes.
- Lompoc Domestic Violence Crisis Hotline(805) 736- 0965

Emergency shelter for up to 45 days, emotional support, food, clothing, goal planning assistance, advocacy for medical, legal and financial resources, information, support groups, and referrals. Second stage housing for victims who have met their goals during emergency shelter stay and allows to make long term positive changes.

• Valley Oasis (Lancaster)(661) 945- 6736

60 day emergency shelter, childcare facility, open to men, women, and children who are victims of domestic violence. Transitional housing provides 1 year of on-going case management.

Individual apartment unit, privacy and safety for victims. There is an adult learning center, elementary school, early childhood education center, therapy, legal assistance, and after care program.

Domestic Violence Resources

Services: Family resource centers, family violence intervention, mental health services, justice services, youth services.

Services: Domestic violence emergency safe house, rape crisis center, batterer's intervention program, juvenile probation program, teen dating violence, counseling and support groups, family harmony, and education and outreach.

Services: The Ventura County Family Justice Center is a welcoming community that empowers and supports survivors of all ages and their families, through comprehensive, holistic services that focus on the whole person. Our collaborative approach creates a safe space where we use strength-based practices to end abuse and exploitation, pursue justice, and create pathways to hope.

• Child Protective Services(805) 654-3200

Services:

24 hours a day, 7 days a week, reports will be kept confidential and callers may remain anonymous.

Safe At Home, Confidential Address Program (877) 322-5227
 Alt. Phone: TTY/TDD (916) 651-1304

http://www.sos.ca.gov/safeathome/ Email: safeathome@sos.ca.gov

Services: For victims of domestic violence, stalking, and sexual assault. Use to maintain privacy when receiving first-class mail, when opening a bank account, completing a confidential name change, filling out government documents, registering to vote and obtaining a driver's license.

Human Trafficking Resources

If you or someone you know is being coerced to do labor or work you aren't comfortable with, either for money or out of fear, please always consider first contacting law enforcement for immediate assistance. See page 23 for contact information for all local agencies.

• Interface Children & Family Services24/7 crisis hotline (800) 636-6738

Services:

Interface works with law enforcement and medical providers to provide crisis intervention and support for human trafficking victims. Will also assess immediate needs for safety, housing, and referrals. Once a case is reported, Interface can provide continued services in the form of case management, emotional support, and legal advocacy.

• Forever Found (805) 306-8018

2321 Tapo St. D, Simi Valley, CA 93063

www.foreverfound.org info@foreverfound.org

Responding to Exploited Adolescents with Care and Hope (REACH) hotline (805) 261-1212

Services:

Case consultation, one-on-one meetings, mentoring, and some alternative therapies. Forever found is dedicated to the prevention, rescue, and restoration of child

trafficking victims. Their REACH team is available 24/7 to assist Ventura County youth in leaving a situation of commercial sexual exploitation.

• Health Care for Justice (805) 651-3353

3170 Loma Vista Road, Ventura, CA, 93003

Services:

Medical services for victims and survivors of human trafficking, including general pediatric, adolescent, and adult health care; care for newborns; women's' health care and advocacy; mental health care; vocational training; drug and alcohol treatment; and case management.

International Institute of Los Angeles (IILA).................(323)224 - 3800
 3845 Selig Place, Los Angeles, CA 90031 http://www.iilosangeles.org/

Services:

Support for newly arrived immigrants in Los Angeles. Assistance with finding housing, transportation, and legal services. Case management for trafficking survivors and collaboration with law enforcement and other organizations to help victims to safety.

Services:

Local and national referrals, education, and support for survivors of human trafficking. Their website also includes a library of information and education about the nature of human trafficking and how to access help for survivors.

Services:

A 24-hour hotline and continued resources for human trafficking victims. Can provide case management, shelter, and youth-focused programming for survivors anywhere in LA.

Cyber-exploitation and harassment

In the state of California, it's illegal to share nude photos or photos of a sexual nature without the consent of the person in the photos (penal code 647 (j)(4). If someone has either forced you to take photos of a sexual nature, or shared your photos without your consent, please consider contacting your local law enforcement for help.

If you would like further information on how to protect yourself online, please consult these organizations:

 The Office of the Attorney General of the California Department of Justice: https://oag.ca.gov/cyberexploitation

An online guide to finding resources and having images removed from various exploitative websites. Information and updates about legislation to end cyber exploitation.

The National Network to End Domestic Violence (NNEDV):

https://nnedv.org/ https://www.techsafety.org/

A technology tool kit with ideas on how to stop and protect against the technology abuse. The NNEDV also has a Tech Safety application available for Android and iPhone.

· Without My Consent:

http://withoutmyconsent.org/

Resources and information to help people protect their privacy online. Information about laws, how to track and report online harassment, legislation and crime statistics.

24/7 crisis hotline where victims of "non-consensual pornography" or the non-consensual release or exploitation of personal naked or sexual photos, can speak to a support specialist. Resources also include links to organizations that can assist in removing information and photos from the internet, attorneys who specialize in this area, and ideas on how to report this crime and seek assistance.

Legal Resources

- Ventura County Bar Association Lawyer Referral Service (805) 650-7599
 4475 Market Street, Suite B, Ventura, CA 93003 http://www.vcba.org/find-a-lawyer/

Services:

Legal assistance for low-income individuals residing in rural areas. Services include specialized programs for farmworker populations. CRLA can provide assistance to individuals with disabilities, immigrant populations, school children, lesbian/gay/bisexual and transgender populations, seniors and individuals with limited English proficiency.

La Hermandad- Hank Lacayo Youth and Family Center (805) 483-4620
 534 South A. Street , Oxnard, CA 93030 www.lahermandadfamilyservices.org

Hours: Monday- Friday: 9:00 am- 6:00 pm- no appointment necessary

Services:

Legal services include assistance with adjustment of status, consular processing, Violence Against Women Act (VAWA) petitions, Family Petitions (I-130), D.A.C.A. application and renewal, provisional waivers, U-Visas, and affidavits of support. Education includes citizenship classes, literacy and adult education, ESL and computer courses.

Oxnard Location: 4353 East Vineyard Avenue, Room 206, Oxnard, CA 93036

Oxnard Location: 4353 East Vineyard Avenue, Room 206, Oxnard, CA 93036

Hours: Monday- Thursday: 8:30 am- 5:30 pm, Friday: 9:00 am- 5:00 pm - no appointment necessary.

Services:

Citizenship program/classes; immigration services (including but not limited to DACA, family petitions, immigrant visas, adjustment of status and petitions for alien relatives); and youth leadership and development for at-risk-youth ages 13-18.

• El Consulado Mexicano (Consulate of Mexico in Oxnard) (805) 984-8738 3151 West 5th Street #100, Oxnard, CA 93030

Hours: Monday- Friday: 7:30 am- 3:00 pm- no appointment necessary Please call directly for information on all services available.



Courts

District Attorney's Offices

District Attorney

The Crime Victims' Assistance Unit guides victims through the criminal justice system, to ensure victim's rights are honored, and to assist victims in obtaining services to help them cope with the trauma they have endured. The Crime Victims' Assistance Unit provides comprehensive services to victims of all crime types.

Victim advocates follow a trauma-informed service model, and work closely with the victim in order to gain an understanding of the victim's unique experience, learn the impact the crime has had on their lives, and provide meaningful and appropriate referrals.

800 South Victoria Avenue, Suite 311, Ventura, CA 93009



Ventura County Family Justice Center

3170 Loma Vista Road, Ventura, CA 93003

Main Office: (805) 652-7655 Text Line: (805) 947-7981

Hours: Monday-Friday 8:00 am-5:00 pm

Email: vcfjc.coop@ventura.org



The Ventura County Family Justice Center is a welcoming community that empowers and supports survivors of all ages and their families, through comprehensive, holistic services that focus on the whole person. Our collaborative approach creates a safe space where we use strength-based practices to end abuse and exploitation, pursue justice and create pathways to hope. The Family Justice Center serves victims of the following crime types: Domestic violence, sexual assault, child abuse, elder and dependent adult abuse, human trafficking and hate crimes.

Probation Agency

• Probation Agency - Ventura (Main Office) (805) 654-2132 800 South Victoria Avenue, L#3200, Ventura, CA 93009

(Central Office) (805) 654-2106 (Juvenile) (805) 981-5521

Services:

The Department investigates and reports to the court on sentences or special programs for persons convicted of crimes and juveniles brought before the Court. It supervises persons during their probationary period.

Law Enforcement Agencies

 Ventura County Sheriff's Department - Ventura
 Ventura County Sheriff's Office - East Valley (EVSO)
 Ventura County Sheriff's Office Fillmore Station
 Ventura County Sheriff's Office Ojai Station
• Ventura Police Department
• Simi Valley Police Department
• Santa Paula Police Department
• Oxnard Police Department(805)385-7600 251 South C. Street , Oxnard, CA 93030
• Camarillo Police Department
 Moorpark Police Department
• Port Hueneme Police Department

Homeless Shelters

104 North Haves Ave. Oxnard, CA 93030

9:00 am-1:30 pm; Saturday 9:00 am-1:00 pm

Shelters

Services: Shelter for women and children, substance abuse recovery, case management, education, life skills development, vocational training, transitional housing and referrals.
• Salvation Army (Ventura Transitional Living Center)
Services: Emergency shelter, short term assistance (including food), referrals and transitional programs.
 Ventura County Rescue Mission
Services: Shelter, short term assistance (including food), substance abuse recovery, transitional living program, and referrals.
• Catholic Charities
Services: Catholic Charities of Ventura County is an independent , non profit human services agency that provides a wide range of "safety-net" services to families and individuals experiencing hardship.
 Ventura Community Services Center
• Oxnard Community Services Center
• Moorpark Community Services Center(805) 529-0720 612 Spring Road , Suite 101, Moorpark, CA 93021 Hours: Monday through Thursday

• Lighthouse for Women & Children (805) 385-7200

www.vcrescuemission.org

Services: Oxnard and Ventura Community Center provides homeless prevention services such as rental assistance, utilities assistance, food distribution at the food pantry, lunches for the homeless and case management. Moorpark Community Services Center, also known as Moorpark Pantry Plus, provides supplemental food, clothing, eviction prevention assistance, utility assistance, holiday programs along with information and referrals.

Sexual Assault/Rape

Coalition for Family Harmony Crisis: (805) 656-1111 or (800) 300-2181
 1030 North Ventura Road, Oxnard, CA 93030 (805) 983-6014

http://thecoalition.org Languages: English, Spanish

Provides direct services to victims of domestic violence and sexual assault and educates the community regarding violence against women, children, and men. Offers domestic violence shelter/counseling; sexual assault crisis intervention/counseling and education; probation services; and a child abuse intervention program.

• Safe Helpline (DoD)......(877) 995-5247

Alt Phone 2: Text (202) 470-5546 (outside the U.S.) Alt Phone 3: Text (202) 470-5546 (in the U.S.)

http://www.safehelpline.org

Email: info@safehelpline.org

Department of Defense (DoD) Safe Helpline is a crisis support service for members of the DoD community affected by sexual assault. Safe Helpline provides live, one-on-one support and information to the worldwide DoD community. The service is confidential, anonymous, secure, and available worldwide 24/7 by click, call or text. Text location (zip code or installation/base name) to 55-247 (inside the U.S.) or 001- 202-470-5546 (outside the U.S.) to contact nearest resource. DoD Safe Helpline is operated by RAINN. RAINN will not share your name or any other personally identifying information with DoD or your chain of command.

Interface Children & Family Services(800) 636-6738

4001 South Mission Oaks Boulevard, Suite I, Camarillo, CA 93012

http://www.icfs.org/

Services:

Offers individual, marriage and family counseling, battered women's shelter, rape and sexual assault treatment, victim-offender reconciliation program, information, and referral.

Elder/Dependant Adult

• Ventura County Agency on Aging (VCAAA)..................... (805) 477-7300 646 County Square Drive #100, Ventura, CA 93003 email: lois.VCAAA@ventura.org Hours: Monday- Friday: 8:00 am- 5:00 pm

Services:

The Ventura County Area Agency on Aging, an agency of the County of Ventura, is the principal agency in Ventura County charged with the responsibility to promote the development and implementation of a comprehensive coordinated system of care that enables older individuals and their caregivers to live in a community-based setting and to advocate for the needs of those 60 years of age and older in the county, providing leadership and promoting citizen involvement in the planning process as well as in the delivery of services.

- California Community Transitions Project (CCTP)
- · Elder Abuse Assistance Program
- ElderHelp Program
- · Fall Prevention Program
- Grants & Planning
- Health Insurance Counseling and Advocacy Program (HICP) & Benefits Enrollment Center (BEC)
- HomeShare Program
- Information & Assistance
- Multipurpose Senior Service Program (MSSP)
- Senior Nutrition Program

•	Tri-Counties	Regional	Center	www.tri-counties.org
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Oxnard Office	(805) 485-3177
2401 East Gonzales Road Suite 100 Oxnard, CA 93036	Fax: (805) 988- 9521 +1 (800) 664- 3177

 Simi Valley Office
 (805) 522-8030

 2635 Park Center Drive
 Fax: (805) 522-8142

 Suite A
 +1 (800) 517- 2544

 Simi Valley, CA 93065
 +1 (800) 517- 2544

Services:

Tri-Counties Regional Center provides supports and resources for individuals with developmental disabilities in Ventura County, so that they may live fully and safely as active and independent members of our community.

FLDFR/DFPFNDANT ADULT

• Camarillo Hospice(805) 389-6870 400 Rosewood Avenue, Camarillo, CA 93010 http://www.lmvna.org

Hours: Monday- Friday: 8:30 am- 4:30 pm

Services:

Free practical and emotional assistance to individual and families throughout Ventura County who are facing a life-limiting illness. On-going bereavement and grief support groups are also available free of charge.

• Gray Law Inc...... (805) 658-2266 3585 Maple Street #126, Ventura, CA 93003 www.graylaw.us

Services:

Free legal advice for Seniors in Ventura County. Please call for details.



COUNTY OF VENTURA

• Adult Protective Services...... 24 hour Hotline (805) 654-3200 1400 Vanguard Drive, County of Ventura, Oxnard, CA 93033

Services:

Adult Protective Services is a state-mandated program that helps ensure the safety and well-being of elders and other adults with limited abilities. The staff investigates allegations of abuse and neglect, assesses client needs, and provides short-term case management and a connection to other services. Our staff provides services at no cost to clients, providing short-term case management and linkage to services.

There are many types of abuse. Some of the more common types, with examples, are listed below.

- > Physical: e.g. Hitting, kicking, burning, over or under medicating.
- > Sexual Abuse: e.g. Unwanted sexual contact, sexual exploitation, forced viewing of pornography.

FLDFR/DFPFNDANT ADULT

- > Abandonment: e.g. Desertion of willful forsaking by anyone having responsibility for care.
- > Isolation: e.g. Preventing the individual from receiving mail, telephone calls, visitors.
- > Financial: e.g. Theft, misuse of funds or property, extortion, duress, fraud.
- Neglect: e.g. Failure to provide food, clothing, shelter, or health care for an individual under one's care when the means to do so are available.
- > Self-neglect: e.g. Failure to provided food, clothing, shelter, or health care for oneself.
- > Mental suffering: e.g. Verbal assaults, threats, causing fear.

Services:

Provides Ventura County seniors a variety of services that pertain to such issues as residents' rights, "quality of care," and finances. They also conduct investigations into nursing home abuse complaints filed.

Services:

The Arc of Ventura County is a non-profit organization that supports the well-being and lives of people with intellectual and developmental disabilities. Services include assistance with independence, employment, and community resources and referrals.

• The Beyer Family Senior Case Management program with Ventura County Jewish Family Service (805) 641-6565

Services:

This program offers case management for Jewish seniors and their families. Fees are on a sliding fee scale, and no one is turned away. The JFS also offers resources and support for Holocaust Survivors as they age.

· U.S. Department of Justice Elder Justice Iniative

https://www.justice.gov/elderjustice

Services:

A federal website with information on elder abuse and financial exploitation. The site also includes information on reporting elder abuse and finding resources nation-wide to assist victims and their families.

Services:

Pre-recorded information with an option to leave a message if you need further information.

Information to help consumers spot, avoid, and report scams and other exploitative business practices. Complaints filed with the FTC are also compiled into a database available to law enforcement.



Support Services

Mixteco/Indigena Community organizing Project(MICOP) (805) 483-1166
 135 Magnolia Avenue Oxnard, CA 93030 www.mixteco.org
 Hours: Monday- Friday: 8:00 am- 5:00 pm

Services:

The Mixteco/Indígena Community Organizing Project (MICOP) unites indigenous leaders and allies to strengthen the Mixtec and indigenous immigrant community of Ventura County. MICOP's majority-indigenous staff builds community leadership and self-sufficiency through education and training programs, language interpretation, health outreach, humanitarian support, and cultural promotion.

Farmworker Resource Program(805) 385-1899

HSA-AGFRP@ventura.org

Services:

Build trust and relationships among the agricultural community, assist farmworkers in seeking prompt resolutions to workplace issues, navigating public agencies and understanding existing labor laws that protect them.

Services:

Tri-County GLAD is an agency that addresses the broad social service needs of deaf, hard of hearing ,deafblind, and deaf disabled individuals.

Services:

Assistance with diabetes management, emergency services, family health, family planning, immunizations, interpretation services, pregnancy, primary Health Care, STDs, and women's health.

Services:

Dental, Medical, and Optical services, as well as preventive health management and mental health services.

• Parents of Murdered Children, Inc. - Greater Ventura County Chapter (805) 302-7978 (Leader)

Alt. Phone: (805) 625-3657 (Co Chair)

Alt. Phone 2: (888) 818-7662 (National Office)

P.O. Box 1875 (mailing address) 251 South A Street (meeting location) Room B, Oxnard, CA 93032-1875 http://www.pomc.org/venturacounty/index.htm

Email: natlpomc@pomc.com

Services:

Parents of Murdered Children, Inc. provides information and support groups for survivors. Monthly support group meetings are held the third Thursday of the month from 6:00 am to 8:00 pm.

MADD Victim/Survivor Hotline (877) MADD-HELP (623-3435)
 511 East John Carpenter Frwy Suite 700, Irving, TX 75062 http://www.mad.org /

Services:

MADD advocates can help victims and survivors of drunk driving with grief and emotional support, injury support, and legal and financial recovery. MADD helps with applications for the victim's compensation program. Offers a 24/7 helpline.

Counseling Services

Services:

Community-based counseling services for a range of issues, including family and couple relationship issues, anger & aggression, trauma and depression.

 Interface Children & Family Services(800) 636-6738 http://icfs.org/

Call first for a mental health referral: (805)485-6114, extension 6626

Services:

Counseling specializing in children, youth, and families affected by family violence, child abuse, neglect, sexual abuse, trauma, crime victimization, and children struggling in school or peer settings.

Services:

General counseling services, as well as treatment specialized for victims of domestic violence, rape/sexual assault, and incest/molestation.

Mental Health access after-hours / 7 days a week (866) 998-2243

Services:

Intensive Outpatient mental health treatment, alcohol and drug recovery programs, transitional age youth services, on-going support, and resources for various mental health needs.

• Logrando Bienestar(805) 973 -5220

1911 Williams Drive Suite 154B , Oxnard, CA 93036 lograndobienestar@ventura.org

Hours of operation: Monday - Friday: 8:00 am - 6:00 pm

Facebook: Ventura County Logrando Bienestar Instagram: VC Logrando Bienestar

YouTube: Ventura County Logrando Bienstar

Services: Logrando Bienestar is a program that address the challenges and barriers the Latinx and Mexican Indigenous community faces when it comes to accessing Mental Health Services. Logrando Bienestar provides support to individuals/families who have a difficult time accessing, navigating, and understanding the mental health system. Individuals and families receive support in connecting with services in a culturally sensitive manner, by a bilingual/bicultural team. Stigma reduction tied to mental illness in the community is also an area that Logrando Bienestar addresses in the forms of workshops. Logrando Bienestar hours of operation are structured to remove barriers to accessing services for working families.

Services:

Finding Freedom through Faith based counseling for a range of issues including family and couple relationship issues, anger and aggression, trauma and depression through a Christian biblical approach.

Crime Victim Services and Resources

•	CDCR Inmate Locator		(916) 445-6713
		http://inmatelo	cator.cdcr.ca.gov

Services:

Offers 24-hour locating services for inmates within the California Department of Corrections system. Enter CDCR number or name & date of birth to receive inmate's location. Does not provide release information.

VINE (Victim Information and Notification Everyday) Network
 Email: victimservices@cdcr.ca.gov
 Statewide (877) 411-5588
 TTY (866) 847-1298
 https://www.vinelink.com/

Services:

Victims can use the telephone or Internet to search for information regarding their offender's custody status and register to receive phone and e-mail notification when status changes. Service is free and anonymous. A VINELINK app is now available to victims; more information about the app can be found on the VINE website.

Services:

OVC provides substantial funding to state victim assistance and compensation programs.

CDCR California Dept. of Corrections and Rehabilitation (877) 256 -6872

P.O. Box 942883, Sacramento, CA 94283 Email: vio

Email: victimservices@cdcr.ca.gov

https://www.cdcr.ca.gov/victim-services/

Services:

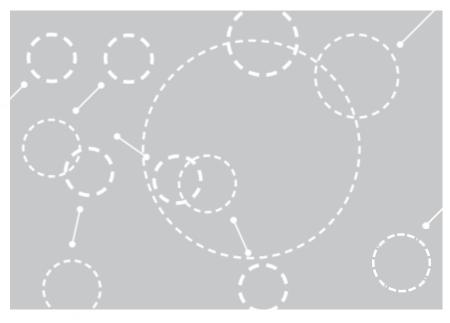
Formed in 1988, the misson of CDCR's Office of Victim and Survivor Rights and Services (OVSRS) is to give crime victims and their families a voice. This website will provide valuable information for victims, survivors, or witnesses to a crime, given the offender was sentenced to the California Department of Corrections and Rehabilitation (CDCR) either in an adult or juvinile facility.

• Survivors of Violent Loss.......(619) 685-0005

http://svlp.squarespace.com Email: svlp.org2020@gmail.com

Services:

Online support group helping to address the issue of traumatic grief among co-victims of homicide, suicide, drunk driving, and terrorist fatalities.



California Victim Compensation Board

California Victim Compensation Board(CalVCB)

......(800) 777-9229 www.calvcp.ca.gov

The California Victim Compensation Board (CalVCB) can reimburse victims of violent crime for certain crime-related expenses. The crimes that are covered include: domestic violence, child abuse, sexual and physical assault, homicide, robbery, drunk driving, and vehicular manslaughter. Family members and dependents may also qualify for assistance from CalVCB.

Who Qualifies for Victim Compensation?

CalVCB can help victims of crimes such as:

- Domestic Violence
- Child Abuse
- Assault
- Sexual Assault
- Elder Abuse
- Homicide
- Robbery
- Drunk Driving
- Human Trafficking
- Vehicular Manslaughter
- Hate Crimes

Minors who suffer emotional injuries as a result of witnessing a violent crime may be eligible for up to \$5,000 for mental health counseling through CalVCB.

CalVCB can help victims of crimes that occur in California as well as California residents who become victims while visiting other states or outside the country.

Additionally, people who suffer a monetary loss because of death or injury to a crime victim may also be eligible for compensation. These victims can include:

- Spouses or Domestic Partners
- Children
- Parents
- Legal Guardians
- Brothers
- Sisters
- Grandparents
- Grandchildren



What Expenses Can CalVCB Help Pay?

CalVCB may help pay for expenses related to a crime such as:

- Medical treatment
- Dental treatment
- Mental health services
- Income loss
- Funeral and burial expenses
- Home or vehicle modifications
- Loss of support for dependents

when a victim is killed or disabled because of a crime

- Home security
- Relocation
- Crime scene cleanup

CalVCB cannot pay for any expense not related to the crime, any expenses paid by insurance or another source of reimbursement or coverage, expenses for lost, stolen or damaged property, or damages for pain and suffering.

There are limits on how much can be paid for each loss.

The program cannot pay any expense for a person who is on felony probation, on parole, or any person in county jail or in prison.

To apply for CalVCB benefits or to receive more information, contact your local Victim Witness Assistance Center, or call the California Victim Compensation Board at (800)777-9229. You can download and print an application at www.victims.ca.gov. When submitting applications, please remember to include copies of crime reports, bills, and receipts. CalVCB staff is here to help you move through the application process as efficiently as possible.

Local Assistance

Resources for victims are available in all 58 counties throughout California. Advocates working with County Victim Witness Assistance Centers are available to help individuals apply for assistance, refer victims to crisis facilities, and help accompany them through the criminal justice process.

For assistance with Victims of Crime Compensation applications please contact:

Ventura County District Attorney's Office Crime Victims Assistance Unit 800 South Victoria Ave., #311, Ventura, CA 93009

(805) 654-3622

Crime & Trauma Scene Cleanup

If a crime has occurred in a residence which requires trauma scene cleanup there is help available for reimbursement of the costs. A victim's family can seek reimbursement several ways:

- Homeowners Insurance
- Renters Insurance
- Landlords insurance on residence
- State of California Victims of Crime Compensation Program

If you are a renter or a homeowner and you have a renter's or homowener's insurance policy, you should contact your insurance agent for information about possible coverage for work performed by a registered Trauma Scene Waste Management Practitioner.

A Trauma Scene Waste Managment Practitioner is registered with the Department of Public Health and provides trauma scene clean-up services commercially.

When the crime occurs in a residence the Victims of Crime Compensation Program may reimburse any individual who voluntarily pays or assumes the obligation to pay the reasonable costs to clean the scene of the crime in an amount not to exceed one thounsand dollars (\$1,000). Services reimbursed must be performed by persons registered with the State Department of Public Health as trauma scene waste practitioners. If insurance is used and there is a deductible required the amount may be submitted for consideration of reimbursement. Replacement of property is not covered by this program.

Resource list:

AAA Crime Scene CleanUp Services	(800) 818-649	3
California Restoration Contractors	. (805) 650-791	6
ServiceMaster Anytime	(805) 366-367	′3
ServPro of Simi Valley	(805) 522-294	15
ServPro of Santa Barbara & Goleta	(805) 963-060)6

Campus Police Student Resources

California State University Channel Islands Police Department

CSU Channel Islands Police Department

One University Drive Placer Hall, (805) 437-8444 (Non-Emergency Line)

Camarillo, CA 93012 www.csuci.edu/publicsafety/

Ventura County Community College District Police Department https://www.vcccd.edu/departments/police

Ventura County Community College District Police Department contracts with our dispatch center to provide 24/7 dispatch services.

If no one answers the phone at any of their police stations the call is automatically transferred to our dispatch center and we can have an Officer respond to your location or call you back.

Ventura College Station 71 Day Road Ventura, CA 93003 Ventura, CA 93003

(805) 289-6486

Oxnard College Station 4000 South Rose Avenue ,Administration Bldg. (Near Parking Lot G) Oxnard, CA 93033 (805) 678-5805

Moorpark College Station 7075 Campus Road, Parking Structure Moorpark, CA 93021

(805) 378-1455

Survival Books

There are numerous books available that deal with the issues crime survivors face. We have referenced a number of books below.

The Gift of Fear - Gavin D. Becker

Coping with Trauma - Jon Allen

Crime Victims' Guide to Justice - Mary L Boland

Embracing the Fear - Judith Bemis

The Four Agreements - Don Miguel Ruiz

Gifts from a Course in Miracles - Frances Vaughan and Roger Walsh

The Grieving Teen - A Guide for Teenagers and Their Friends - Helen Fitzgerald

Life After Trauma - Dena Rosenbloom and Mary Beth Williams with Barbara Watkins

The Power of Now - Eckhart Jolle

The PTSD Workbook - Mary Beth Williams

Stop Domestic Violence - Lou Brown

What to do When the Police Leave - Bill Jenkins

No Time for Goodbyes - Janice Harris Lord

What's Next?

As you start to return to you daily routine, you may question your feelings and what you're going through. Visit crimesurvivors.org to find helpful resources and to learn more about common struggles that survivors encounter following their experiences. If you have a question and can't find an answer on our website, please contact us and we'll do our best to provide you with the information, support, and referrals you need.



Crime Survivors

P.O. Box 54552, Irvine, CA 92619 (844) 853-HOPE info@crimesurvivors.org

Mission

To provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving.

Values

- We believe that no one should feel
 abandoned or alone and that every person
 is deserving of love, respect, and dignity.
- We believe that the best way to help others with hope and healing is to work in partnership with our community, law enforcement, elected leaders, and members of the media.
- We believe that with faith there is always hope.

- We believe that all of us together can lift each other out of darkness and into the light of a restored heart and life.
- We believe that every broken heart, every hurt, every wound can be healed with love and a strong community of support.
- · We believe in hopeful healing.

We are Here to Help!

Crime Survivors is committed to serving our community by being an advocate and resource for crime victims and their families. If you don't know where to turn, or are confused or frustrated with the public services that are available to you as you recover or seek justice, Crime Survivors can help. Our website will provide information, resources, and tools that will help you become a "Survivor."

Victims Advocate

Crime Survivors works in your community to make victims' rights a top priority. We facilitate communication and cooperation across various public service, government, and non-profit organizations to ensure that victims' rights are understood, and that the services victims are entitled to are received. If you think you are not receiving the assistance you should, please contact us.

Notes:

Crime Survivors, Inc.

P.O. Box 54552, Irvine, CA 92619

info@crimesurvivors.org

(844) 853-HOPE

www.crimesurvivors.org



Ventura County District Attorney's Office

Government Center Hall of Justice

800 S. Victoria Ave., Suite 314, Ventura, CA 93009

General: (805) 654-2500

Crime Victims' Assistance Unit: (805) 654-3622

Witness Coordination: (805) 654-3006

www.vcdistrictattorney.com

Ventura County Family Justice Center

3170 Loma Vista Road, Ventura, CA 93003

General: (805) 652-7655 Text: (805) 947-7981

vcfjc.coop@ventura.org

vcfjc.org







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